



Contact us
for further
information on:
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service.cardiff@arjo.com

EXPERT SOLUTIONS

Huntleigh Service

HUNTLEIGH
A MEMBER OF THE ARJO FAMILY



Huntleigh Service

Huntleigh Healthcare offers a wide variety of products that are used by thousands of healthcare professionals across the globe every day. Huntleigh's UK Service Team aims to support EBME departments and ensure equipment runs reliably, enabling staff to focus on their patients and deliver the highest standards of care.

Whether you want comprehensive support or just a service manual and some training, our Service Team is here for you.



Our Services

Site Visits

A qualified service engineer will attend your site to carry out the specified work.

Performance Verification

We undertake comprehensive checks to ensure your equipment is delivering the accuracy and reliability you need to provide great care.

Product Repairs

Whether through wear and tear or accidental damage, sometimes products need some care and attention to get back to their best. All repairs include electrical safety testing, performance verification and a full service report. Where applicable, we'll also give you the option of updating any software installed on your device.

Support

We provide you with a direct line to our Service Department. No robots, no time-wasting, just our engineers helping you solve your problems. You can contact us by phone and email.

Phone line hours:

Mon to Thurs	8am - 5pm
Fri	8am - 4:30pm
Sat and Sun	Closed

All times are GMT. The department may close during British public holidays.



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Contracts



While we are able to provide unplanned repairs and performance verification tests, you can save time and money by using our Service Contracts, customised to your specific requirements and equipment portfolio.

Some contract benefits include:

Performance Verification

Our scheduled performance verification service provides peace of mind that your equipment is giving you accurate data to inform your clinical judgement.

All Inclusive

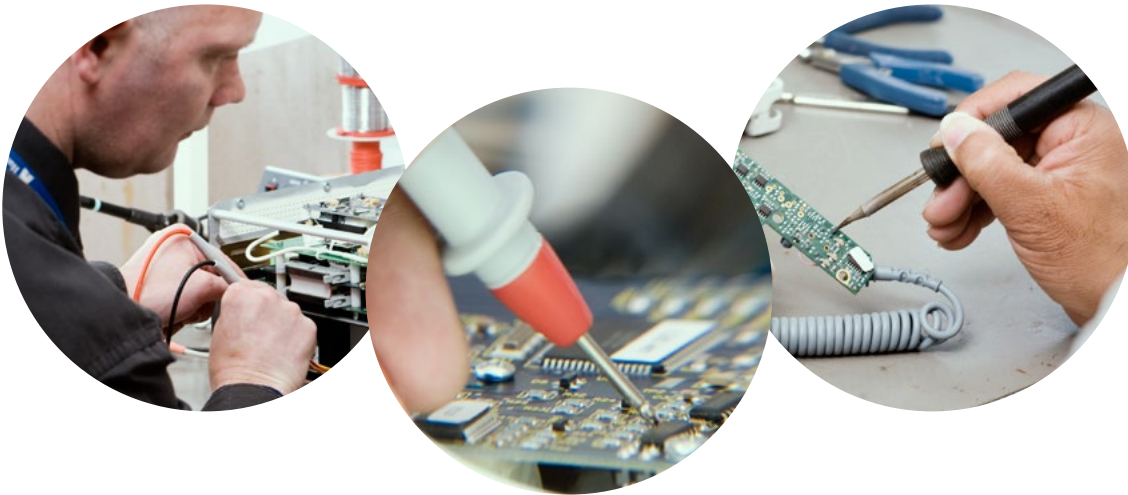
Our all inclusive service gives you all the benefits of our performance verification, but also includes parts and labour for fault rectification.

Pre-Agreed and Fixed Price Repairs

Secure cost consistency by fixing the price over multi-year agreements.

Minimised Downtime

There's no need to worry about the impact servicing will have on the performance of your department. We'll provide you with loan units while your equipment is with us to keep everything running smoothly.



Training

Training is available from experienced Huntleigh Service Engineers, who can walk you through every aspect of product maintenance. Depending on the product, this might include assembly and disassembly, electrical safety tests, performance verification and calibration.

Whether online, or in person, training participants will receive a Huntleigh Certificate to demonstrate their competency.



"Team members are always very professional and generally reply to emails and requests in a timely manner. Its a pleasure to speak to them. Little things really do count. Very impressed."

Products

We provide support for all Huntleigh products, and even some accessories. Availability can vary between products though, so if you have any questions please get in touch and we'd be happy to help.

Contract Type	Dopplex® Ability Automated ABI	Sonicaid® TEAM3 Fetal Monitor	Smartsigns® Patient Monitors	Hydroven® IPC devices
On Site All Inclusive Service Contract	▪	▪		
On Site Performance Verification	▪	▪		
Return To Base All Inclusive Service Contract	▪		▪	▪
Return To Base Performance Verification	▪		▪	▪

*"Wonderful service as usual.
A real pleasure to deal with this company."*

"Always very helpful and fast responses."

"Quick friendly response. Helpful."



As a proud member of the Arjo family, we have been committed to supporting healthcare professionals in improving outcomes and enhancing patient wellbeing since 1979. We do this through our proven solutions for Vascular Assessment & Treatment and Fetal & Patient Monitoring. With innovation and customer satisfaction as our guiding principles, we strive for clinical excellence and improved performance, for life.

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As our policy is one of continuous improvement, we reserve the right to modify designs without prior notice.

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